



# **User Manual**

COMMAX LOBBYPHONE CIOT-L20M2



www.commax.com

COMMAX Co.,Ltd.



- Thank you for purchasing COMMAX products.
- Please carefully read this User's Guide (in particular, precautions for safety) before using a product and follow instructions to use a product exactly.
- The company is not responsible for any safety accidents caused by abnormal operation of the product.

# **Table of Contents**

Warnings and caution ····· 2
CONFIGURATION
1. SCREEN SETTING 5
2. GUARD CALL ······· 6
3 HOUSEHOLD CALL ····· 7
4. ENTRY AUTHORIZATION 9
5. REGISTRATION OF SMART EKEY & DOOR OPEN11
6. NAME SEARCH · · · · · · 12
7. GENERAL SETTINGS · · · · · 13
8. SPECIFICATION & WIRING DIAGRAM······17

# Warnings and caution

Please follow the things described below in order to prevent any danger or property damage.



It may cause a serious damage or injury if violated.



It may cause a minor damage or injury if violated.



Prohibition.



No disassembly



No touch



Must follow strictly.



Shows plugging out the power cord without an exception



Shows the warning and caution for an electric shock.

Shows the warning and caution for a fire.

### Warning

Please don't use several products at the same time on one power socket.

· It may cause a fire due to an abnormal overheating.



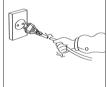
Please don't bend the power cable excessively or it may cause an electric shock.

· fire when using a damaged power cable.



Please don't handle the power cable with a wet hand.

· It may cause an electric shock.



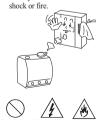
Please plug out the power cable from the socket when not using it for a long period of time.

· It may shorten the product lifespan or cause a fire.



Please don't install the product in the place where there is much oil, smoke or humidity

· It may cause an electric shock or fire.



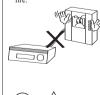
Please don't install the product with the lightening and thunder.

· It may cause an electric shock or fire.



Please don't use and connect this product with other products with different rated voltage

· It may cause a disorder or



When installing the product that generates heat, please install the product away from the wall (10cm) for the ventilation.

It may cause a fire due to the increased internal temperature.



# Cleaning & Use

## Warning

Please don't disassemble, repair or rebuild this product arbitrarily (please contact the service center if a repair is needed.

· It may cause an electric shock or fire.



If an abnormal sound, burning smell or smoke is coming out of the product, please plug out the power cable and contact a service center.

· It may cause an electric shock or fire.



Please don't insert any metallic or burnable materials into the ventilation hole

· It may cause an electric shock or fire.



Please use only the designated batteries for the products of using DC power.

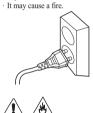
· It may cause an electric shock or fire.





## Caution

Please plug the power cable firmly into the inner end



Please hold the plug tightly when unplugging the power cable (a part of the copper wire may be disconnected if the grabbing is only made on the cord when pulling out the cable).

· It may cause an electric shock or fire



When connecting the power cables after cutting the cable, please install the product with power off

· It may cause an electric shock or fire



When installing the product, please fix it firmly while using the wall-mounting unit and screws.

· It may cause an injury from the falling object.



Please be careful when using an AC circuit breaker since there is a possibility of an electric shock



Please check the use voltage and current for the DC-only products and use the appropriate rectifier.



Please avoid direct rays of the sun or heating devices at a time of installation.

· It may cause a fire.



Please don't install the product on an unstable place or small support board.

· It may cause an injury if it falls down while in use.



Cleaning & Use

Power & Installation

When cleaning the product, please rub it with a soft and dry cloth after plugging out the power cable. (Please don' t use any chemical products such as wax, benzene, alcohol or cleanser.)



Please don't drop the product on the ground and don't apply a shock .

It may cause a failure.



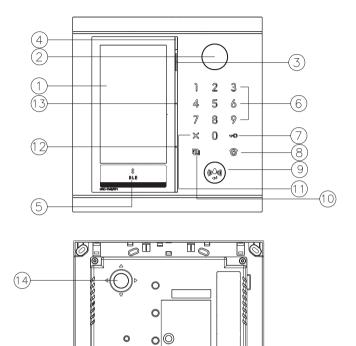
Please use the designated connection cable within the maximum calling distance designated for the product

· It may reduce the product performance.





#### **CONFIGURATION**



NO	NAME	NO	NAME
1	LCD	10	PROGRAM BUTTON
2	CAMERA	11	CANCEL BUTTON
3	SPK	12	MIC
4	CDS LED	13	RESET
5	RF CARD READER	14	CAMERA ADJUSTMENT
6	NUMERIC KEY BUTTON	15	DC 14V
7	ELECTRONIC KEY BUTTON (FOR PASSWORD ENTRY USE)	16	RS-485
8	GUARD CALL	17	SWITCH CONNECTION(NO,NC)
9	CALL BUTTON	18	LAN PORT

X

(16)

#### 1. SCREEN SETTING

#### 1.1. INITIAL SCREEN

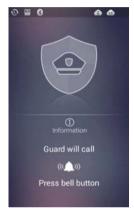


#### 1.2. STATUS ICON

ICON	DESCRIPTION	ICON	DESCRIPTION
(F)	LAN CONNECTIVITY		CONNECTED TO SERVER
OUT	OUTDOOR LOBBYPHONE	× S	UNCONNECTED TO SERVER
	BUILDING LOBBYPHONE	<b>L</b> S	LOCAL SERVER CONNECTIVITY
RF ◆	RF CARD DATA STORAGE STATUS	HEAT	HEAT WIRE CONNECTIVITY
8	BLE CONNECTIVITY STATS		

#### 2. GUARD CALL

- ① PRESS (GUARD STATION) BUTTON
- ② PRESS ♣(CALL) BUTTON.
- 3 CALL GUARD STATAION WITH RING SOUND.
- (4) WHEN GUARD ANSWERS THE CALL, TALK TO GUARD (TALK TIME: 1MINUTE)
- (5) PRESS "X" BUTTON IF YOU WANT TO HANG UP.
- 6 WHEN GUARD PRESS "DOOR OPEN" BUTTON, DOOR OPEN WITH "DOOR OPEN" SOUND
- 7) IF YOU LISTEN TO "BEEP" SOUND, IT MEANS THE LINE IS BUSY. SO, PLEASE CALL LATER.



PIC.1. GUARD CALL

**X YOU CAN CALL THE GUARD WHICH WAS REGISTERED BY OPERATOR.** 

#### 3. HOUSEHOLD CALL

#### 2.1. CALL AMONG HOUSEHOLD

I. IN CASE EACH BUILDING NO. IS REGISTERED :
BUILDING NO. REGISTERED IN CALL PREFIX



PIC.2. HOUSEHOLD NO. REGISTRATION SCREEN

- ① ENTER HOUSEHOLD NO. IN KEYBOARD.
   EXAMPLE) HOUSEHOLD NO. 101→ ENTRY 101
- ② PRESS ♣(CALL) BUTTON
- (3) CALL THE HOUSEHOLD WITH RING SOUND.
- ④ WHEN THE HOUSEHOLD ANSWERS THE CALL, TALK TO THE HOUSEHOLD (TALK TIME: 1MINUTE)
- (5) PRESS "X" BUTTON IF YOU WANT TO HANG UP.
- (6) WHEN HOUSEHOLD PRESS "DOOR OPEN" BUTTON, DOOR OPEN WITH "DOOR OPEN" SOUND

#### II. IN CASE BUILDING NO. NOT REGISTERED:

#### BUILDING NO. NOT REGISTERED IN CALL PREFIX



PIC.3. BUILDING, HOUSEHOLD NO. ENTRY SCREEN

- ① ENTER BUILDING NO. IN KEYBOARD EXAMPLE) BUILDING NO. 101 → ENTER "101"
- ② ENTER HOUSEHOLD NO. IN KEYBOARD. EXAMPLE) HOUSEHOLD NO. 101 → ENTER "101"
- ③ PRESS ♣(CALL) BUTTON
- (4) CALL THE HOUSEHOLD WITH RING SOUND.
- (S) WHEN THE HOUSEHOLD ANSWERS THE CALL, TALK TO THE HOUSEHOLD (TALK TIME: 1MINUTE)
- (6) PRESS "X" BUTTON IF YOU WANT TO HANG UP.
- 7) WHEN HOUSEHOLD PRESS "DOOR OPEN" BUTTON, DOOR OPEN WITH "DOOR OPEN" SOUND

#### 4. ENTRY AUTHORIZATION

#### 4.1. ENTRY WITH RF CARD

- ① PUT RF CARD ON CARD READER.
- ② IF AUTHORIZED, DOOR OPEN WITH "DOOR OPEN" SOUND.
- ③ IF UNAUTHORIZED, IT SOUNDS A DULL WARNING SOUND.



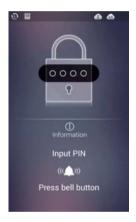
PIC.4. PUTTING RF-CARD

#### 4.2. ENTRY WITH PASSWORD

- I. IN CASE EACH BUILDING NO. REGISTERED:
  BUILDING NO. REGISTERED IN CALL PREFIX
- ① ENTER PASSWORD IN KEYBOARD.
- ② PRESS ➡

  (KEY) BUTTON.
- 3 ENTER THE PASSWORD OF THE HOUSHOLD NO.
- ④ PRESS ♣(CALL) BUTTON.
- (5) IF AUTHORIZED, DOOR OPEN WITH "DOOR OPEN" SOUND.
- (6) IF UNAUTHORIZED, IT SOUNDS A DULL WARNING SOUND.

- II. IN CASE BUILDING NO. NOT REGISTERED :
  BUILDING NO. NOT REGISTERED IN CALL PREFIX
- ① ENTER BUILDING NO. IN KEYBOARD EXAMPLE) BUILDING NO. 101 → ENTER "101"
- 2 PRESS (CALL) BUTTON.
- ③ ENTER HOUSEHOLD NO. IN KEYBOARD. EXAMPLE) HOUSEHOLD NO. 101 → ENTER "101"
- ⑦ PRESS ➡9(KEY) BUTTON.
- (8) ENTER THE PASSWORD OF THE HOUSEHOLD NO.
- (I) IF AUTHORIZED, DOOR OPEN WITH "DOOR OPEN" SOUND.
- (I) IF UNAUTHORIZED, IT SOUNDS A DULL WARNING SOUND



PIC.5. ENTERING PASSWORD

4.3. ENTRY WITH PASSWORD IN CASE OF OFF-LINE CONDITION (NOT CONNECTED TO LOCAL SERVER)

- PRESS ➡ (KEY) BUTTON.
- ② ENTER THE PASSWORD.
- ③ PRESS \(\frac{1}{2}\)(CALL) BUTTON.
- \* UNDER ON-LINE CONDITION (CONNECTED TO LOCAL SERVER), THIS FUNCTION DOES NOT WORK.
- **\*\* UNDER ON-LINE CONDITION. USER MUST DELETE PASSWORD FOR OFF-LINE ENTRY.**

#### 5. REGISTRATION OF SMART EKEY & DOOR OPEN

#### 5.1. REGISTRATION OF SMART EKEY

- ① MEMORIZE 'GATE NAME' INDICATED IN THE SCREEN TOP OF LOBBYPHONE. (EX: GATENAME 0106-47)
- ② INPUT GATE NAME IN 'BUILDING/LOBBY NUMBER'
- (3) INPUT THE NUMBER OF HOUSEHOLD (EX: 101)
- (4) INPUT PASSWORD TO ACCESS TO THE BUILDING (PASSWORD FOR A WALLPAD)
- (5) ENTER THE BUTTON 'REGISTRATION'





#### **X PRECAUTIONS**

- 1. DO NOT USE THE NUMBERS '1234, 4321, 0000' AS A PASSWORD FOR WALLPAD.
- 2. DO NOT USE THE NUMBER '9999' FOR BUILDING/HOUSEHOLD NUMBER
- 3. THE MAXIMUM QUANTITY OF EKEY REGISTRATION IS 7 KEYS. NEED TO REMOVE FORMER EKEY TO ADD.

#### 5.2. OPEN THE DOOR AT THE LOBBY.

- ① PRESS THE BUTTON 'DOOR OPEN' IN GREEN COLOR.
- ② THE DOOR IS OPEN AFTER FEW SECONDS.



#### **\* PRECAUTIONS**

- IN CASE OF CHANGE OR DELETION OF LOBBY PASSWORD. PLEASE REGISTER EKEY ONCE AGAIN.
- **\*\* BLE MODULE NAME SET-UP**
- BLE MODULE NAME WILL BE COMBINED CALL PREFIX NUMBER WITH SYSTEM ID.
  - (EX) CALL PREFIX: 106, SYSTEM ID: 40

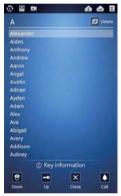
    GATE (BLE MODULE NAME): 0106-40
- BLE FUNCTION IS NOT AVAILABLE WITH OUTDOOR LOBBYPHONE

#### 6. NAME SEARCH

- ① PRESS THE BUTTON  $\bigcirc$  (CALL).
- ② INPUT THE NAME ON THE KEYPAD.
- 4 PRESS THE BUTTON (CALL) TO CALL THE HOUSEHOLD.







PIC 7. NAME SEARCH

- PRESS THE KEY WITHIN TWO SECONDS TO INPUT THE ANOTHER LETTER IN ONE BUTTON.
  (THE COLOR OF ALPHABET WILL BE CHANGED AFTER TWO SECONDS.)
- **X ALPHABET SEARCH IS AVAILABLE ONLY IN ENGLISH AND RUSSIAN.**

ENGLISH (ALPHABET SEARCH)

1	2	3
	АВС	DEF
4	5	6
GHI	JKL	MNO
7	8	9
PQRS	TUV	WXYZ
	0	

#### RUSSIAN (ALPHABET SEARCH)

1	2	3
АБВ	гдеё	җзий
4	5	6
КЛМ	ноп	РСП
7	8	9
УФХ	цчшщ	ъЫь
	0	
	зюя	

#### 7. GENERAL SETTINGS

#### SETTINGS

- 1. PRESS THE BUTTON □.
- 2. INPUT YOUR PASSWORD.
- 3. PRESS THE BUTTON ♣(CALL).
- **\*\*** FOR NETWORK SECURITY, PLEASE CHANGE THE PASSWORD FOR THE FIRST USE.
- $\times$  INITIALIZATION OF THE PASSWORD:  $\bigcirc$  + "0000" +  $\bigcirc$  +  $\Longrightarrow$  +  $\bigcirc$  +  $\bigcirc$  +  $\bigcirc$  +  $\bigcirc$  +  $\bigcirc$

#### HOW TO USE THE BUTTONS



※ WHEN YOU INPUT THE IP ADDRESS, USE THE BUTTONS 

→ AND 

Ø "•".

#### MENU OF THE SETTINGS

#### 0: SET NETWORK+

- 0: IP ADDRESS: (INPUT IP ADDRESS)
- 1: G/W ADDRESS (INPUT GATEWAY ADDRESS)
- 2: DNS ADDRESS (INPUT DNS ADDRESS)
- 3: NET MASK (INPUT NETWORK MASK)

#### 1: SET VOIP+

- 0: SIP SERVER (INPUT SIP SERVER ADDRESS)
- 1: GUARD ID (INPUT GUARD ID)

#### 2: MANAGEMENT+

- 0: SERVER ADDRESS (INPUT LOCAL SERVER ADDRESS)
- 1: UPDATE ADDRESS (INPUT UPDATE SERVER ADDRESS)
- 2: ELEVATOR ADDRESS (INPUT ELEVATOR CONNECTOR(CCU-310EV) ADDRESS)
- < How to set Elevator Master Lobby Phone >
- ① Set elevator connector(CCU-310EV) to households mode.
- 2) Connect elevator connector(CCU-310EV) to the RS-485 socket in lobby phone.
- X Set elevator connector(CCU-310EV) with PC program(Entrance Controlling Program).
- X Input building number(Call Prefix), unit number(System ID) by PC program(Entrance Controlling Program).
- X Set Connecting Status as -> Not connected : Not connected. !!! / Connected : Connected. !!!
- \* If it says "Not connected. !!!" when CCU-310EV is connected, please press "ID\_SET" button on CCU-310EV
- \*\*\* When connecting CCU-310EV more than 2, you have to set CCU-310EV ID individualy.
  - < How to set Elevator Slave Lobby Phone >
  - ① Input Elevator Master's IP address connected with CCU-310EV.
- ※ How to test -> "7: Test+ → 2: Test Elevator".
  - 3: SYSTEM ID (INPUT SERIAL NUMBER)
  - 4: CALL PREFIX (SETTING BUILDING NUMBER)
  - \* IN CASE OF NO INPUT BUILDING NUMBER, INPUT SCREEN WILL AUTOMATICALLY APPEARE.
  - 5: CALL LINE+
    - 0: MIN CALL LINE (INPUT MINIMUM CALL LINE)
    - 1: MAX CALL LINE (INPUT MAXIMUM CALL LINE)
    - \* CAUTION : IF MIN CALL LINE IS HIGHER THAN MAX CALL LINE, IT'S NOT POSSIBLE TO CALL.
  - 6: POSITION (SETTING THE INSTALLATION PLACE OF DRC-700S)
- \*\* Use the Button for setting above ground and the Button for Below ground. EX) press the Button to Indicate '1', the Button to Indicate 'B1'.
- \* IF YOU DO NOT INPUT THE FLOOR, THE FIRST FLOOR WILL BE AUTOMATICALLY SET.
- \*\* IN CASE OF CHANGE OF SYSTEM ID AND CALL PREFIX, BLE MODULE NAME WILL BE CHANGED.
  - 7: Main Display (Select Date/Time)
  - 8: Key LED Control
    - 0:[]Timeout OFF(Turn Key LED OFF when timeout)
    - 1:[ ]Always ON(Turn Key LED ON all the time)

#### 3: AUDIO/VIDEO+

- 0: AUDIO+
  - 0: GENER SPE. VOL. (SPEAKER VOLUME CONTROL WHEN CALLING HOUSEHOLD)
  - 1: GENER MIC VOL. (MICROPHONE VOLUME CONTROL WHEN CALLING HOUSEHOLD)
  - 2: GUARD SPE. VOL. (SPEAKER VOLUME CONTROL WHEN CALLING GUARD)
  - 3: GUARD MIC VOL. (MICROPHONE VOLUME CONTROL WHEN CALLING GUARD)
  - 4: GENER NUMBER SPEECH (SETTING VOICE BUTTON OF BUILDING/HOUSEHOLD NUMBERS)
  - 5: KEY SOUND (SETTING KEY SOUND)
  - 6: RING SOUND (SETTING RING SOUND)
  - 7. KEY VOL. (SETTING KEY VOLUME)
  - 8. RING VOL. (SETTING RING VOLUME)
  - 9: EFFECT VOL. (SETTING SOUND EFFECT VOLUME)
  - 10: INITIALIZATION (AUDIO INITIALIZATION)
- \* ALL SETTINGS IN AUDIO MENU WILL BE INITIALIZED.
- 1: VIDEO:+
  - 0: QUALITY (ADJUST VIDEO QUALITY)
  - \* Able to change to 1M/2M/3M.
  - X Data quantity will be increased if the video quality goes higher.
  - 1: INITIALIZATION (VIDEO INITIALIZATION)
- \* ALL SETTINGS IN VIDEO MENU WILL BE INITIALIZED.

#### 4: EXTRA CONFIG+

- 0: LANGUAGE (SELECT LANGUAGE)
- 1: SKIN THEME
  - 0. AUTO
  - \* IT AUTOMATICALLY SETS ONCE A DAY WHEN BOOTS UP SKIN THEME.
  - 1: FLIP CLOCK
  - \* FIX THE SKIN THEME BY FLIP CLOCK TYPE.
  - 2: RED CLOCK
  - \* FIX THE SKIN THEME BY RED CLOCK TYPE.
  - 3: GREEN CLOCK
  - \* FIX THE SKIN THEME BY GREEN CLOCK TYPE.
  - 4: BLACK CLOCK
  - \* FIX THE SKIN THEME BY BLACK CLOCK TYPE.
- 2: SET TIME+
  - 0: DOOR OPEN TIME
  - \* 2, 5, 10, 15, 20, 25 SEC. SELECTION
  - 1: SLEEP MODE TIME
  - \* 30 SEC., 1, 2, 3, 4, 5 MIN. SELECTION
  - 2: KEY TIME OUT
  - \* 10, 20, 30 SEC. SELECTION.

#### 3:USE 24-HOUR FORMAT

- \* SELECT THE TYPE OF TIME (24HOURS)
- 3: ADC SENSOR
  - 0:[ ]Unused(No use of proximity sensor)
  - 1:[ ]Used(Use proximity sensor)
- 4: BLE INTENSITY
  - 0:[] 1 SETP
  - 1:[ ] 2 SETP
  - 2:[ ] 3 SETP
  - 3:[ ] 4 SETP
  - 4:[\*] 5 SETP
  - 5:[ ] 6 SETP
  - 6:[] 7 SETP
  - 7:[ ] 8 SETP
- 5: CHANGE PWD
- \* PLEASE USE THE BUTTON TO CHANGE THE PASSWORD.
- 6: OFF-LINE PWD (ENTER THE PASSWORD TO OPEN THE DOOR WHEN OFFLINE)
- \* PLEASE USE THE BUTTON TO CHANGE THE PASSWORD.
- \* INITIAL OFF-LINE PASSWORD IS 123456.
- 7: REBOOT: (OPERATION SYSTEM REBOOTS)
- 8: SYSTEM RESET (SYSTEM IS RESET TO THE FACTORY SETTINGS)
- \* CHANGED IP IS NOT INITIALIZED.

#### 5: DATABASE+

- 0: PASSWORD DOWN. (DOWNLOAD HOUSEHOLD PASSWORD)
- 1: RF-CARD DOWN. (DOWNLOAD RF-CARD DATA)
- 2: PASSWORD DEL. (DELETE HOUSEHOLD PASSWORD)
- 3: RF-CARD DEL. (DELETE RF-CARD DATA)
- 4: Admin eKey Del.(Delete registered administrator's eKey in Lobby Phone)
- 5. RF-Card Reg.(Register RF-Card Data to the server)
- \* It shows success / failure when you contact RF-Card to the Lobby Phone.

#### 6: SYSTEM INFO+

- 0: VERSION (SOFTWARE VERSION)
- 1: BOOT (BOOT LOADER INFORMATION)
- 2: KERNEL (OS INFORMATION)

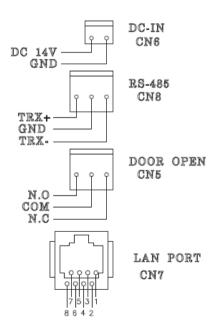
#### 7: TEST+

- 0: TEST DOOR OPEN
- X It does not call elevator in test mode.
- 1: TEST RF CARD
- \* IT'S TO KNOW RF CARD NUMBER.

- \* PUT THE RF CARD TO THE READER IN READING MODE.
- 2: TEST ELEVATOR (TESTING ELEVATOR CALLING)
- 3: ADC SENSOR TEST
- 4: TEMP SENSOR TEST
- \* IT IS AVAILABLE TO IDENTIFY THE SENSOR THROUGH "DEFROSTER: ON".
- 5: Call Button Test (Not applied in this device)
- 6: SYSTEM INITIALIZE

#### 7. SPECIFICATION & WIRING DIAGRAM

Model Spec	CIOT-L20M2
Transportation	TCP/IP
Voltage	DC14V/1.8A
Power Consumption	Max : 1.4A Standby :0.35A
Telecommunication	VoIP
Display	7" LCD
Video Format	H.264 / MPEG4
Camera Pixel	2M CMOS
Temperature	-40° ~ 50°







# **COMMAX Co.,Ltd.**

513-11, Sangdaewon-dong, Jungwon-gu, Seongnam-si, Gyeonggi-do, Korea Int'l Business Dept. Tel.: +82-31-7393-540~550 Fax.: +82-31-745-2133

Web site: www.commax.com

Edited. 2020.02.10 Printed In Korea / 2020.02.104